



WASHOE COUNTY

Integrity Communication Service

www.washoecounty.gov

STAFF REPORT

BOARD MEETING DATE: July 16, 2026

DATE: July 2, 2026

TO: 911 Emergency Response Advisory Committee

FROM: Erick Willrich, Technology Coordinator, Client Engagement and Experience, Technology Services Department
775-328-2312, ewillrich@washoecounty.gov

THROUGH: Behzad Zamanian, Chief Information Officer

SUBJECT: REQUEST FOR REIMBURSEMENT FOR DEDICATED FIREWALL SERVICES AT THE WASHOE COUNTY PRIMARY PUBLIC SAFETY ANSWERING POINT [For Possible Action] A review, discussion, and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with adding dedicated firewall services (EPlus Technology Quote No. 23551397) for the regional Computer-Aided Dispatch (CAD) system at Washoe County's primary Public Safety Answering Point (PSAP) in a one-time amount not to exceed [\$18,215.03]: and if approved, forward such recommendation to the Board of County Commissioners. Erick Willrich, Washoe County Technology Services.

SUMMARY

A review, discussion, and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with adding dedicated firewall services (EPlus Technology Quote No. 23551397) for the regional Computer-Aided Dispatch (CAD) system at Washoe County's primary Public Safety Answering Point (PSAP) in a one-time amount not to exceed [\$18,215.03]: and if approved, forward such recommendation to the Board of County Commissioners. Erick Willrich, Washoe County Technology Services

This will provide robust, dedicated firewall protection for critical public safety systems, supporting operational reliability and data security for both dispatch and records management. The referenced system in the attached quote will provide service for the City of Reno, City of Sparks, Washoe County, and REMSA.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

AGENDA ITEM # _____

STAKEHOLDER REVIEW(s)

Stakeholders are primary Public Safety Answering Points (PSAPs) – City of Reno-Communications, City of Sparks-Communications, Washoe County Sheriff's Office Communications, and REMSA-Communications.

PREVIOUS ACTION BACKGROUND

NONE

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund that receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system, "Purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made;" and "Paying costs associated with any maintenance, upgrade and replacement of equipment and software necessary for the operation of the enhanced telephone system."

Expected Expenses are a one-time amount not to exceed [\$18,215.03], (\$16,751.11- Palo Alto Networks and \$1,463.92-freight).

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the reimbursement request for costs associated with Quote No. 23551397 for Palo Alto Networks PA-1420 firewalls and spare power supplies to enhance security for the regional Computer-Aided Dispatch (CAD) system at the primary site in Washoe County. This will provide robust, dedicated firewall protection for critical public safety systems for Washoe County, the City of Reno, the City of Sparks, and REMSA. At a cost not to exceed \$18,215.03 (\$16,751.11- Palo Alto Networks and \$1,463.92-freight).

POSSIBLE MOTION

Should the Committee agree with the recommendation, a possible motion would be:

"I move to approve the request for the reimbursement costs associated with Quote No. 23551397, Palo Alto Networks PA-1420 firewalls and spare power supplies to enhance security for the regional Computer-Aided Dispatch (CAD) system at Washoe County's primary Public Safety Answering Point. In a one-time cost not to exceed [\$18,215.03]; and if approved, forward such recommendation to the Board of County Commissioners.



Customer Name: WASHOE COUNTY,
NEVADA
Quote No: 23551397
Quote Name: Palo Alto - PA1420 with
Spare Pwr Sply
Quotation Date: 06/22/2026

Sales Support Contact: DEVIN ZITTA
Sales Support Phone: 9162513919
Sales Support Email: DEVIN.ZITTA@EPLUS.CO
M
Account Executive: Devin Zitta
Account Executive Phone: 9162513919
Account Executive Email: Devin.Zitta@eplus.com

Customer PO No:
Order No:
Expiration Date: 07/31/2026

ePlus Technology inc, 13595 Dulles Technology Drive, Herndon, VA, 20171

Line No.	Part Number	MFG	Description/Line Notes	QTY	Unit Price	Ext Price
001	PAN-PA-1420	PALO ALTO	PALO ALTO NETWORKS PA-1420 (INCLUDES RM KIT - PAN-1RU-RACK-KIT-4POST)	2	13,011.58	26,023.16
002	PAN-PWR-450W-AC	PALO ALTO	PA-3400 450W SPARE POWER SUPPLY	2	1,137.11	2,274.22

Sub-Total (USD) **28,297.38**

Totals **28,297.38**

Shipping:	Sub Total (USD):	28,297.38
Packing:	Est. Tax (USD):	TBD if Applicable
	Shp&Hnd (USD):	TBD
	Total (USD):	28,297.38

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Customer Acceptance

Signature: _____

Name: _____

Title: _____

Date: _____

Customer PO #: _____

Bill To

WASHOE COUNTY, NEVADA

1001 E 9TH ST RM D-200

RENO NV 89512

UNITED STATES

ACCOUNTS PAYABLE

Ship To

WASHOE COUNTY, NEVADA

1001 E 9TH ST

RENO NV 89512

UNITED STATES